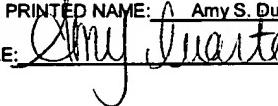


02-19-03

MAC 31/11

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re the Application of:
DENTON et al.
Serial No.: 09/235,065
Filed: January 21, 1999
Atty. File No.: 4366-27
For: "CALL CENTER TELEPHONE
AND DATA FLOW CONNECTION
SYSTEM"
Assistant Commissioner for Patents
Washington, D.C. 20231

) Group Art Unit: 2642
)
) Examiner: Knowlin, Thjuan P.
)
) PETITION TO REVIVE
) UNINTENTIONALLY ABANDONED
) APPLICATION UNDER 37 CFR 1.137(b)
)
"EXPRESS MAIL" MAILING LABEL NUMBER: EV 190617525 US
DATE OF DEPOSIT: 2/14/03
I HEREBY CERTIFY THAT THIS WITH THE UNITED STATES
POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO
ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE
INDICATED ABOVE AND IS ADDRESSED TO THE ASSISTANT
COMMISSIONER FOR PATENTS, WASHINGTON, D.C. 20231.
TYPED OR PRINTED NAME: Amy S. Duarte
SIGNATURE: 

RECEIVED

FEB 24 2003

Dear Sir:

OFFICE OF PETITIONS

The above-identified application became abandoned for failure to timely file a response to the Office Action having a mailing date of July 30, 2002. This Petition is being filed within one (1) month of actual knowledge of the abandonment.

The failure to file a timely response to the Office Action with a mailing date of July 30, 2002, was unintentional. Accompanying this Petition is: (1) the fee for unintentionally delayed response pursuant to 37 C.F.R. §1.17(m) of \$1,300.00; (2) a Request for Continued Examination along with a fee in the amount of \$750.00; and (3) the present Petition including the statement that the entire one-month delay in filing the required reply from the due date for the reply until the filing of a grantable petition was unintentional.

I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by

02/21/2003 AWDNDAF1 00000074 501602 09235065

02 FC:1453 1300.00 CH

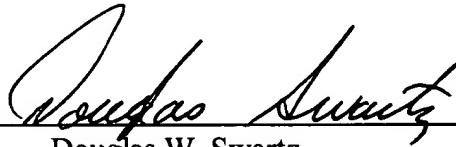
fine or imprisonment, or both, under Section 1001 of title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Please charge Deposit Account No. 50-1602 for any fees due and credit any overpayment or debit any underpayment to Deposit Account No. 50-1602.

Respectfully submitted,

SHERIDAN ROSS P.C.

By:



Douglas W. Swartz
Registration No. 37,739
1560 Broadway, Suite 1200
Denver, Colorado 80202-5141
(303) 863-9700

Date: Feb. 14, 2003